



2016-2017
Annual Report

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**Data in this report is from August 2016 to July 2017*

Message from TLC for Families

Dear Friends,

Thank you for making 2016 yet another remarkable year for The Learning Center for Families (TLC)! As I entered into my second year as the Chief Executive Officer, I could not even begin to predict the amazing opportunities that would present themselves to our organization. We ignited a spark with a more intentional focus on the culture of accountability and best practices. We recognized that this focus had to come with hard work and change. Some painful, some welcomed, and some demanded. We are confident that the changes occurring at TLC will improve our ability to achieve results and ultimately enhance and enrich the lives of those we serve.

For the first time since 1998, Congress instructed the Office of Head Start to update its performance standards and to ensure such revisions did not eliminate or reduce quality and scope of services. In addition, the new performance standards were expected to include extensive findings from research, reflect best practices, lessons learned and innovation. Although these requirements were much needed, the demand did not come with additional funding for program improvement or implementation. With a tremendous groundswell of support from individual donors, foundations, and business partners, we have been able to successfully make this transition without compromising the quality of our programs or reducing the number of families we served. This was a true testament to the community's commitment to TLC.

The Learning Center for Families exists for the sole purpose of "promoting the success of children one family at a time." One of our proudest moments of 2016 was when we responded to the community's request to provide high quality care and education for infant/ toddlers and children with disabilities. In May of 2017, we opened new doors for the "Caterpillar Clubhouse" which expanded our child development center from serving eight little ones to 64. It has been so fun hearing giggles and songs ring throughout our hallways. These little ones serve as a constant reminder of why our work is so urgent and relevant.

2016 was also a year of remarkable growth. In addition to expanding our child development center, we entered into a three-year contract with Department of Workforce Services (DWS) to serve an additional 180 families with our Parents as Teachers Program for families prenatal to five years of age. Our dedicated staff has done an incredible job at expanding our reach while strengthening our programs and services. Not only were the fruits of our labor recognized by DWS, additionally, the National Parents as Teachers Center invited our organization to participate in accreditation. We were one of only a handful of national and international agencies that received this invitation.

As a vested partner in our community, we thank you for you for holding us accountable, your continued support and engagement. We invite you to join us on social media, tour our agency, volunteer or make a donation.



Suzanne Leonelli | CEO



Organization Highlights

Research has shown that a child's earliest years, from prenatal development through thirty-six months, furnish a window of opportunity for enriching children's development that can provide life-long positive outcomes. Whether families are experiencing challenges such as a developmental delay or disability, poor health, poverty, or a less than optimal home environment, TLC has amazing programs in place to assist them.

Since 1993, The Learning Center for Families (TLC) has provided over 15,000 families in Washington County and the Arizona strip with the extra support they need. With the investment from the community and donors, last year The Learning Center for Families was able to expand its services and help more families than ever before. Through our programs, we strive to ensure that every child in our community has the skills they need to excel in school and in life.

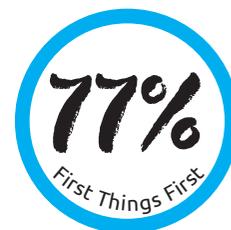


Who We Serve

Our mission is to promote the success of children one family at a time. Our families come from diverse backgrounds, each with a specific need. We have the privilege of being invited into their homes and help them overcome challenges.



Families served are one parent families



Families served are at/or below 100% of federal poverty level or are experiencing homelessness



Families served are Caucasian



Families served are non-native English speakers

My TLC Story by Natalia Herrera

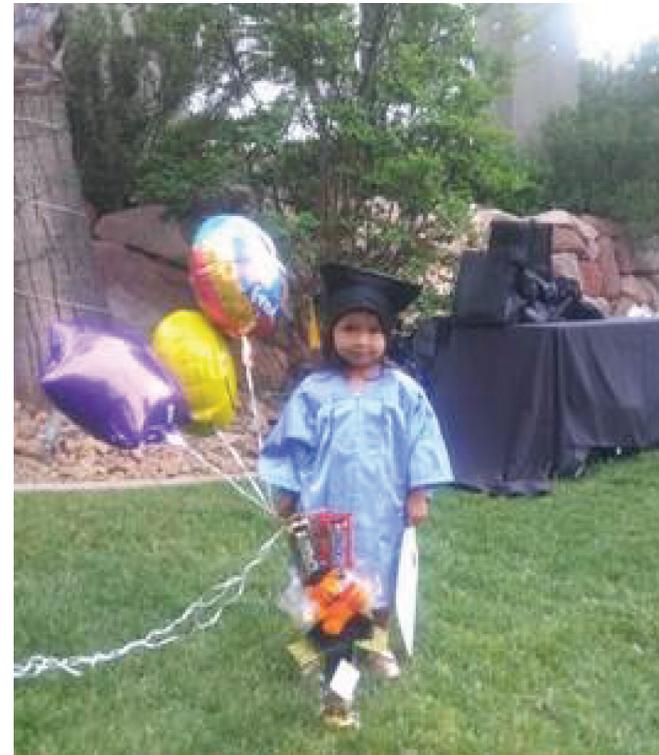
Julieta had many medical conditions since she was born. She would choke every time she ate or drank something, her oxygen was always very low and she didn't have strength to do any physical activity. She didn't even crawl. She would be in the ER every single day, so one day a doctor at the ER gave me some information about The Learning Center for Families (TLC). I think he made a referral because within the next couple of days someone from TLC contacted me and gave me more information about the programs available.

Julieta started at TLC when she was about 15 months old. She qualified for the **Early Intervention** program based on her health conditions, and Carolynne was assigned to be our Family Support Specialist (FSS). We started to talk about Julieta's medical history, what was going on with her and why she wasn't getting the help she needed. Carolynne convinced me to get a second opinion with another doctor so we did. Her new doctor, Dr. Merkley, was surprised at how bad her situation was and from the doctor's office we went straight to the hospital and then flew to Primary Children's Hospital in Salt Lake City.

She was in PICU for a little more than two weeks. *She was diagnosed with a chronic lung disease* - because she didn't develop all her muscles, her lungs collapsed and she was aspirating all she ate. They put her on oxygen 24/7 and had to thicken all of her food and liquids, and gave her several medications a day.

I'm glad Carolynne came into our home and life. I don't know if my daughter would be with us today if she hadn't.

She helped me with many resources and now my daughter has all she needs to be healthy and happy. I never knew there were so many resources out there and that you could be an advocate for your kid. We are the parents and we know if something is wrong with them. Today my daughter is a happy girl, she met all the goals we established when we started at TLC. She can eat solids thanks to having feeding therapy from TLC and the hospital, she also had physical therapy sessions while in the program and she doesn't have to be carrying an oxygen tank anymore. The Kindermusik classes also made a huge difference for us, as we were able to meet other parents and kids going through similar situations. Carolynne gave me strength and supported me throughout this hard journey. I am so grateful for her and all that TLC does.



Julieta at her TLC Graduation | May 2017

Caterpillar Clubhouse & Childcare Expansion



95% of brain development occurs within the first five years of life. When loved, nourished and cared for in safe and stimulating environments, children develop the skills they need to embrace opportunity and bounce back from adversity.



Reading time at the Caterpillar Clubhouse

In March 2017, we had an exciting addition to the TLC Family.

Caterpillar Clubhouse childcare is a forward thinking early childhood development center that promotes optimal development with high-quality care and learning opportunities that helps children receive the best possible start in life.

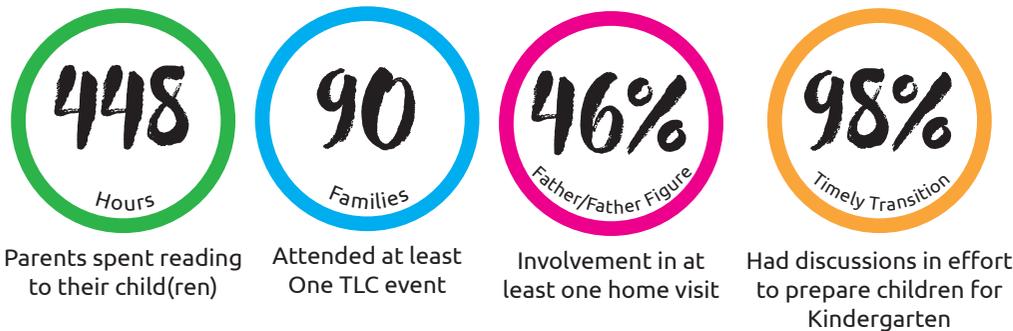
This center combines the Early Head Start Child Care Partnership Grant with private pay and childcare subsidy options for the public.

Early Head Start



TLC receives funding to provide Early Head Start (EHS) in Washington County. This funding supported 217 active families, including 25 pregnant moms and 192 children.

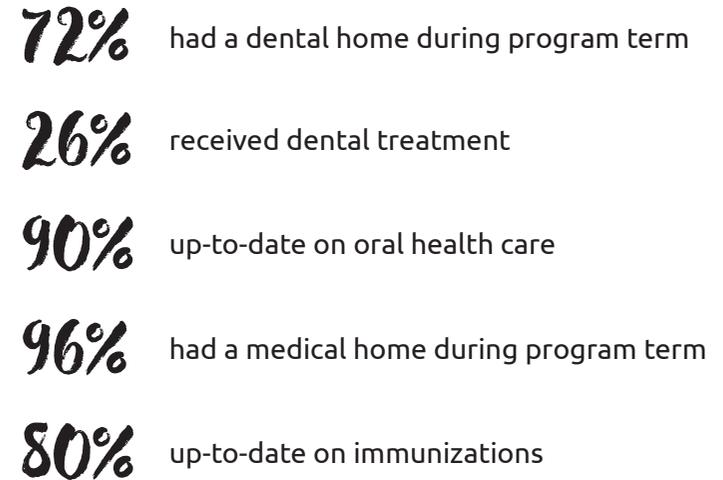
In addition to Early Head Start Funding, we receive funding from First Things First (FTF) to provide the Early Head Start Model to 26 families, including four pregnant moms and 36 children residing along the Arizona Strip.



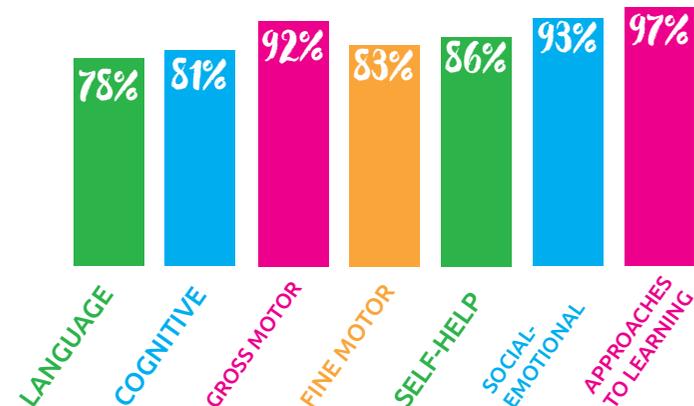
"EHS program helps us as parents become the best teacher for our children. To be informed about the proper development and how we can influence it in the best manner through education and love."

*Percentages are the average between EHS and FTF participants.

EHS is a comprehensive family development and school readiness program that promotes the physical, cognitive, social and emotional growth of infants and toddlers while assisting their parents to achieve greater degrees of self-sufficiency.



Meeting Age Appropriate Thresholds for School Readiness



Early Intervention

Early Intervention provides services to children who are showing a developmental delay based on standardized testing or who have a condition strongly linked with developmental delays such as Down syndrome, cerebral palsy or autism. TLC for Families' early intervention team includes nurses, Family Support Specialists, psychologists, licensed clinical social workers, and speech, physical & occupational therapists. The team works with each family based on the family and the child's individual needs.

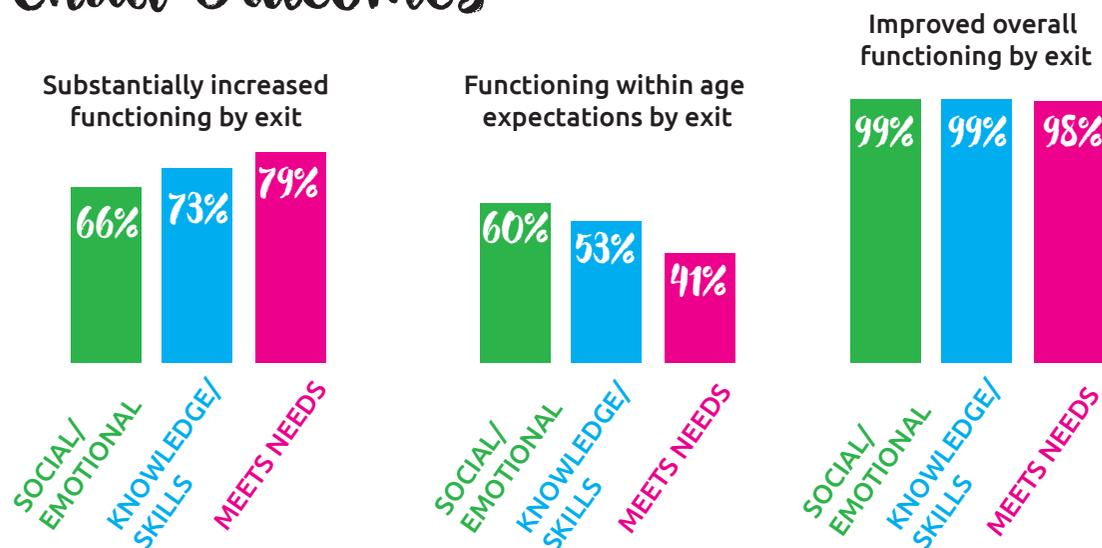
445 Families
561 Children

*Number BWEI families only. Number of children BWEI and AZEIP combined.



"Rayanna has been working with my child for a few months now. She is absolutely wonderful and she gives great advice. My child also loves Play Strategies. I'm so happy TLC was recommended to us."

Child Outcomes



*Percentages are the average between BWEI and AZEIP participants.

Early Intervention is comprised of two different contracts serving children up to age 3.

Utah Baby Watch Early Intervention (BWEI), which provides services to Washington County, and the Arizona Early Intervention Program (AZEIP) which serves infants and toddlers with disabilities and delays from the Beaver Dam area, all across the western Arizona Strip and east to the town of Fredonia.

Unlike Baby Watch Early Intervention, AZEIP is a fee-for-service program.



Kindermusik

Kindermusik® is a method of early childhood education (birth -7) in music and movement that nurtures a child's cognitive, emotional, social, language, and physical development. For 40 years it has helped millions of children around the world build a strong foundation.

The classes are dynamic and teach more than music - they inspire kids to use their imagination and build confidence while learning. The research-based curriculum helps children develop communication skills, body awareness and coordination as well as critical thinking and vocabulary.

We served hundreds of families through our Kindermusik studio in 2016-2017.

Parents As Teachers

Parents as Teachers (PAT) is an early childhood family support and parent education home-visiting program. Families may enroll in Parents as Teachers beginning with pregnancy and may remain in the program until the child enters kindergarten. Family Support Specialists work with parents to strengthen protective factors and ensure that young children are healthy, safe, and ready to learn.

128 Families

19 Pregnant Moms

109 Children



Had post-partum check-up



Received timely post-partum depression screening



Were current on well child checks and immunizations



Completed health, hearing and vision screenings within 90 days of enrollment



Identified with a developmental delay were dually enrolled in Early Intervention

“Ana has helped me a lot with my progress since the beginning of my pregnancy by giving me brochures and talks on how to take care of myself and my baby. Once he was born she has helped me with my sons learning by showing me activities I can do with him and most importantly on how to do activities as a family.”

Volunteers

Volunteers are the heart of our organization! We could not do everything we do without the service provided by our wonderful volunteers. They take time out of their busy lives to volunteer as TLC board and committee members, policy council members, office helpers, baby quilt makers, storage organizers, diaper wrappers and so much more.

We are extremely grateful for their commitment and service!



For the Early Head Start Program



Donated for all of our programs and events



Donated to TLC for Early Head Start



Donors

Because of our generous donors, TLC was able to expand its services and serve more families in 2016-2017. The donations also enabled us to continue to be innovative with our programs and make a difference in children's lives.

There are many ways donations contribute to our center, such as providing diapers for babies in need; support and specialized feeding equipment for premature babies; sessions of speech, physical or occupational therapy to a child in need; support preventive care such as vision, dental and hearing, as well as mental health therapy to a parent of a young child living in a stressful situation.

A large portion of our staff and board contribute financially.



Thank You from TLC

This list includes donations made from August 2016 to July 2017.

Foundations

Bank of America Charitable Foundation
Beesley Family Foundation
Episcopal Diocese of Utah
Friends of TLC
Intermountain Healthcare Foundation
Sorenson Legacy Foundation
Three Corners Women's Giving Circle
United Way Dixie
Wheeler Foundation
Iron Man Foundation

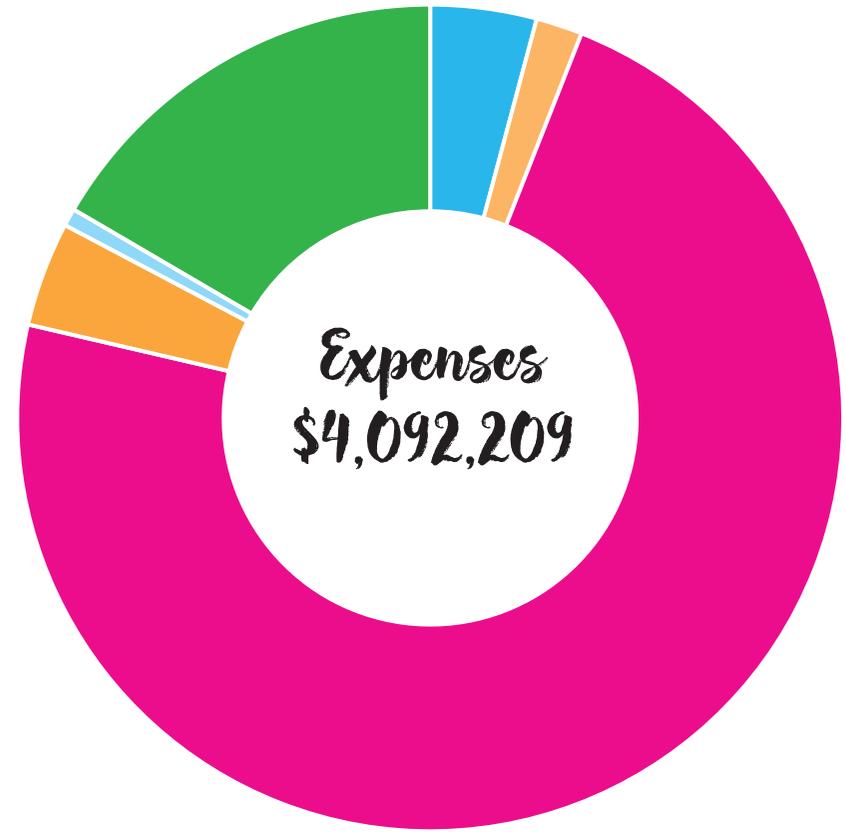
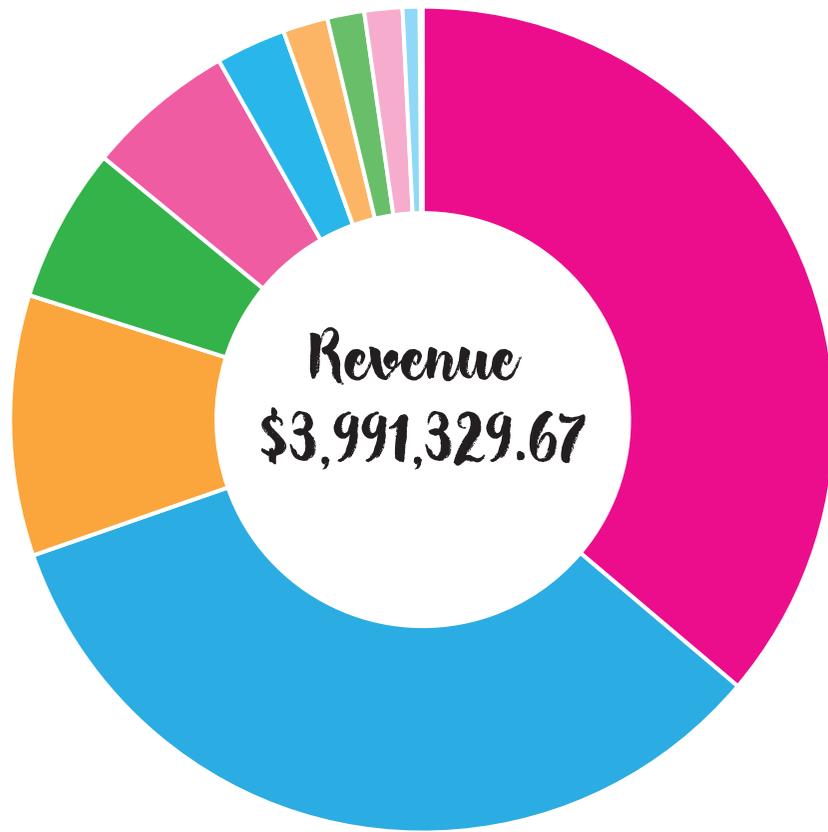
In Kind 100+

<i>Bay Equity Home Loans</i>	<i>Pizza Hut</i>
<i>Children's Dental</i>	<i>Rocky & Dee Neal</i>
<i>Courtyard Marriott</i>	<i>Megan Roberts</i>
<i>Even Stevens</i>	<i>Red Rock Broadcasting</i>
<i>The Hurst Family</i>	<i>Heather Carson</i>
<i>Stapley Pharmacy</i>	<i>Rob Richards & Associates</i>
<i>TDS</i>	

Donors \$100+

<i>Jason A. Ahee M.D.</i>	<i>Julie Hafen</i>
<i>Suzy Appel</i>	<i>Alan and Peggy Hague</i>
<i>Ellen Arch M.D & Karl Ashliman</i>	<i>Craig & Marilyn Hanson</i>
<i>Paula & Joe Banos</i>	<i>Bryndon & Ann Hatch</i>
<i>Bruce & Beckie Barber</i>	<i>The Hurst Family</i>
<i>Larry & Marge Belliston</i>	<i>Rachell & Tony Jensen</i>
<i>Cleola and Charles Bess</i>	<i>Jennifer Neal Madsen</i>
<i>Brian Blair</i>	<i>Rocky & Dee Neal</i>
<i>BNI Source One Chapter</i>	<i>Mountain America Credit Union</i>
<i>Brinker International – Chili's</i>	<i>Donna Ricci</i>
<i>Children's Dental</i>	<i>Joshua Schliesser</i>
<i>John Robert Colville Revocable Trust</i>	<i>Aurora Heurta Serrano</i>
<i>Community of Christ St. George Congregation</i>	<i>Marge Shakespeare</i>
<i>Drs. Larry & Joan Eggert</i>	<i>John Sorenson</i>
<i>Reed & Tonya Fielding</i>	<i>Southern Utah Bar Association</i>
<i>Susan Foley</i>	<i>Jaran Springer</i>
<i>Crystal Ghica</i>	<i>Town & Country Bank</i>
<i>Brad Hafen</i>	<i>Mike Wood</i>
	<i>Watts Construction</i>

2016-2017 Financials



- Early Head Start - 1,443,738
- BabyWatch - 1,336,827.32
- Office of Home Visiting - 407,391.78
- First Things First - 242,054.38
- Child Care - 232,949.28
- Temporary Assistance of Needy Families - 109,518.52
- Donations - 70,319.47
- Arizona Early Intervention - 57,858.55
- Grants - 59,420.36
- Kindermusik - 26,161.25
- Other - 5,090.76

- Personnel - \$2,973,306
- Programs - \$678,577.99
- Administration Expenses - \$170,124
- Travel - \$167,491.95
- Development/Fundraising - \$74,353.47
- Parent Services - \$28,354.05

TLC Partners

TLC receives funding from the following federal, state and local partners





PROMOTING THE SUCCESS OF CHILDREN ONE FAMILY AT A TIME

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